

## **SCE Graffiti Removal (Lake Forest)**

Allstate Environmental Services (AES) will remove graffiti from SCE facilities. For example:

- \* Padmount equipment
- \* Poles- wood, steel, composite, and concrete
- \* SCE owned and maintained facilities (e.g. substation buildings, perimeter walls, fences, etc.)

---

For graffiti removal, please contact AES Directly

Toll free hotline phone is 866-421-4688.

Email - [graffitihotline\\_aes\\_sce@yahoo.com](mailto:graffitihotline_aes_sce@yahoo.com)

---

AES would like the following information from callers:

1. Location of the graffiti: include the city please
2. A contact phone number and name.
3. Type of equipment tagged e.g. Utility pole, Transformer box, etc.
4. Whether you would like a call back when it is completed or not.

---

If AES receives an order to remove graffiti before 9 AM, they will respond and remove the graffiti within 24 hours - anywhere in the service territory (they have dedicated crews in each of SCE Regions and are based in Orange County). If the order comes in after 9 AM, AES is able to respond within 48 hours.

